Datasheet

Adoption Readiness Tool (ART) Training and Services

Your users play a vital role in the success of your IT department. It is proven that well trained users not only reduce support costs, but are more productive and more successful carrying out their roles. HP Software wants to position you for success by helping you provide powerful, sustainable and engaging training content to your entire workforce.

HP's Adoption Readiness Tool (ART) consists of content developed by our subject matter experts and an innovative authoring tool which allows you to easily create your own and customize the base content to reflect your unique environment. ART provides single source, multiple output technology with object recognition that allows you to create simulations, documentation, and test scripts, simply by walking through an application or web page with the tool activated.

Designed to address multiple learning styles, ART is aimed to increase speed to user proficiency while also creating sustainable user support materials that can be delivered via an eLearning course or as digestible, task oriented chunks of information for an on the job training solution. Users learn to use software applications in a simulated, risk-free setting by viewing demonstrations, completing realistic tasks, and validating their new skills.

Whether building content from scratch for any windows or web-based application or modifying your HP ART content, ART provides consistency, speed to deployment and the ability to react quickly to changes in your business. In addition to the product itself, we provide ART services to help you achieve the greatest success.

ART Training and Services

HP Software Education's approach to ART is to enable you by providing you with progressive levels of services of training and assistance. You tell us the level of support you need, and we provide the tailored solution.

Adoption Readiness Tool Jump StART Workshop

Topics include:

- Planning, Analysis and Design
- Roles and Processes
- Template and Website Customization
- Administering Categories, Languages and Publications
- Recording, editing, and publishing of simulations and assessments
- Creation of documents, courses, student guides and LMS course packages
- Pre-built ART Content Customization
- Coaching, functional and technical assistance during prototyping

Adoption Readiness Tool Instructor Led Training

HP Software Education also offers an ART Author and Administrator Virtual Instructor Led Training (VILT) class. Perfect for new members of your ART Training and Development team or for customers that already have a training strategy in place. This class is skills based and teaches you "how to" create, edit and publish ART deliverables.

Authoring ART content topics include:

- Creating and editing eLearning courses
- Recording, editing, and publishing simulations and assessments

Administering ART content topics include:

- Using Author Templates
- Publishing Content
- Building Websites
- Managing Content Languages

ART Content Design and Development Services

HP Software Education provides services to build your custom training and documentation. Our content design and development services range from providing co-development support to your team as they customize the ART pre-built content to building entirely new courses completely for you.

Our expert developers and instructional designers can rapidly and cost-effectively produce high quality learning and support materials using the Adoption Readiness Tool Author and Content. HP Software Education and your team can co-develop materials that are highly engaging to capture the learner's attention. These then serve as examples and gold standards for your resources as they maintain and create additional content.

Or are you interested in using the power of ART to create business process guides and test scripts which can then be published as training simulations? Our consultants can provide this option as part of an HP Software Professional Services engagement.

Or perhaps during project crunch time, your team lacks the resources to own training material development. HP Software Education can ensure the successful creation of content by providing a project team lead and instructional designers to supplement your team, or we can provide full management of development and customization of materials.

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When preparing content for deployment, we can help here too.

- If your needs center around LMS Integration, ART Content is AICC/SCORM compliant and can therefore be deployed through an LMS. The ART Author allows you to publish a course package with your desired LMS settings and we offer services to help set these variables and publish to an LMS package.
- An ART website is delivered as a part of your ART pre-built content purchase, and can be easily customized. We provide services to customize it to reflect your organization's look and feel, to link to other pertinent material your wish to provide to users and/or to incorporate other videos or eLearning content into the portal.

At HP, we understand the value of providing the best possible training and support experience for your users and are pleased to be your partner as you embark on providing these essential services.

Regardless of the level of service you choose for your user training content development, we are here to help you meet your goals:

- Decreased project risk
- Lower support costs
- Increased productivity

For more information

For more information on ART and ART Services, please contact your HP Software representative.

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